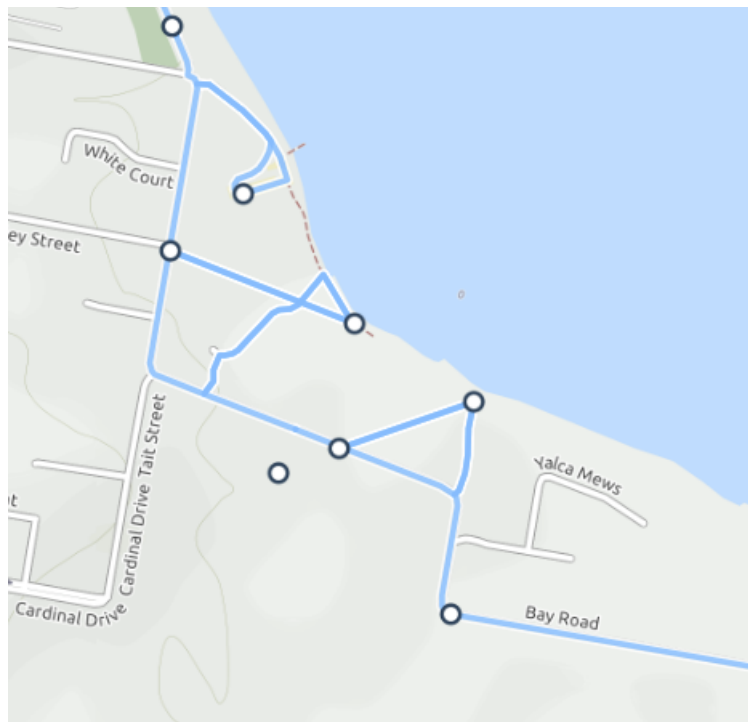


Simon K

This is not a cache clearing problem. That solution seriously underestimates the depth of the fundamental flaws in the new route planner. As mentioned above, the freehand tool used to be able to make corrections to magnetised routes. The old magnetised route tool was tricky as it was, but at least you could correct errors such as bike and walking paths that mysteriously have gaps in them on maps or roads and paths that you know connect in real life, but don't do so on some maps. The new route planner includes a freehand tool that is far less functional. It doesn't want to drag misguided routes back into line, it just wants to create huge triangular lines all over your map. And when you go to delete the mistakes, the new eraser tool just creates even bigger magnetised deviations from your route. Sometimes the new eraser tool just leaves lines hanging there without any vector points at all to support them - which indicates that there is some serious coding issues. A suggested work around might have been, after encountering these glitches, to start over and create your route with the freehand tool first and then go over some sections with the magnet tool. But the problem with that is that both the magnet and freehand tools now seem to convert more of your lines, well beyond the two vector points holding them in place. Compounding this glitch is the issue that undoing these new magnetised routes requires using the new faulty eraser tool - that as I said, likes to create even bigger (triangular or magnetised) deviations and hanging lines with no vector points. So what is the solution? I have emailed the developers and suggested that they give users the option to use the OLD interface instead, It's sort of like when the CMS Wordpress was updated, and users didn't like it, so someone developed a plugin to let users go back to the old interface. But in this case, the option should be there for users to go back to a route planner that actually works.



Raphael Clerici

Aug 3, 00:57 CEST

Hi Bikemap,

after months and even years without a single problem, let me hope we're not back into the dark days when unwanted and poorly tested updates resulted in loss of user data and many hours of patient work.

I cannot draw any route with the new editor as no map is being displayed (there's just a blank space where the map should be – see screenshot). Playing with the map type menu (Basic, OSM, Google Maps, Google Hybrid) doesn't help at all : nothing happens.

I tried all your suggestions (clear Firefox cache, force reload and editing without being logged into my account) but it did not work.

I use Firefox 52.9.0 with Windows XP SP3.

Please, could you restore the previous route editor which was working perfectly and make sure we're not going to lose our time in endless bug descriptions and complaints ?

Life is short and the world is big : let's get out cycling instead of losing our time with unsolicited bugged updates.

Thanks a lot in advance and best regards,
Raphael

Attachment(s)

[bikemap route editor.jpg](#)